



Capture Call

INTEGRATION WITH FIRST AID CALL BUTTONS
FROM CAPTURE TECHNOLOGIES



Capture Call System

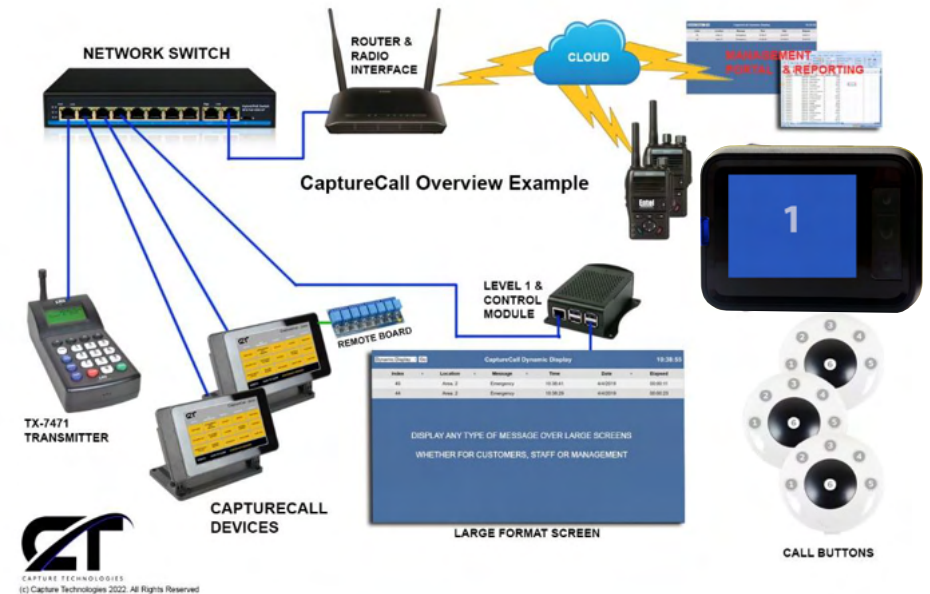


- Staff Management
- Logging & Data Capture
- Integration with Call Buttons
- Two way paging
- Improve first aid response times

What is Capture Call?

CaptureCall™ is a messaging system that can send messages over a number of transports. Everything is logged and available to download for complete analysis.

As a pioneer in communications solutions, we created CaptureCall™ to help with answers for the problems that are predominant in business today. There is no doubt that excellent communications drive profitability, but in some circumstances for example in health & safety dependable and resilient messaging can and does save lives.



How can CaptureCall benefit your business?

Pronto call buttons can be integrated in to CaptureCall™

As business seeks to improve efficiency and measure performance, it is critical to ensure that the technology you are using can meet your demands fully.

One form of communication, on-site paging is recognised as one of the most reliable wireless messaging methods available. However, most systems have historically been relatively simple and are most are often stand-alone with very limited reporting for example if even available.

CaptureCall™ integrates your on-site pager system, call buttons, email, SMS and more with the world beyond and introduces a whole new range of communications - perfect operating flexibility with many integration options not available from other systems.



CaptureCall™ Integration with Call Buttons



Using CaptureCall™ within your business can massively improve first aid response times and log all important data of every single call button on site.

The Pronto can be integrated with CaptureCall™ which allows a number of reports to be displayed on-screen or via a web browser connection depending on CaptureCall™ level, whilst the data itself can also be exported for analysis with third-party software, such as Microsoft Excel etc.



High Power Emergency Call Buttons

Our emergency call buttons are used throughout the UK in both smaller and larger corporate and manufacturing companies. These have been proven to save lives as reported back to use directly from our customers. Emergency First Aid Call Buttons

CaptureCall™ Logging & Data Capture

Using a great messaging system is only part of the solution, that's why we developed CaptureCall that can integrate in many other systems as well as offering versatile and unique features that we know will work for you. Logging & data Capture

CaptureCall™ Options and Modules

Level 1 - CaptureCall Stand Alone Control Module (Sniffer Unit)

In this first simple level of CaptureCall™ you are able to:

- Log and collect reports that are stored on a USB device.
- Peripherals include support for a large HDMI screen with live events displayed (a keyboard and mouse is also supported but cost extra).

Level 1 can 'listen' to on-site equipment such as pagers or call buttons. There is support for other messaging so please ask for details.

Level 2 - CaptureCall™ Terminal System with Online Portal for Reporting.*

Utilising on-site communications further the system can:

- Log and download reports via USB device if the system is offline, and via a portal (browser driven) if using an online system.
- See reports and active calls
- Add additional on-site pagers and call buttons via the screen
- Utilise free text messaging using the inbuilt screen and keyboard
- Portal included
- Large screen can be connected via HDMI
- OPTION: Add an external keyboard that allows free text for far faster message entry

* Note that Level 2 of CaptureCall requires the LRS TX-7471 transceiver connected to the internet to facilitate the online portal. The TX-7471 costs extra.

Level 3 - CaptureCall™ MT (Multi-Terminal) and TX-7471 transceiver.

Level 3 of CaptureCall (known also as CaptureCall MT) allows for multi-terminal use when terminals are connected over a network. The network does NOT have to be part of any other internal network if you prefer that, but the network (whichever choice) does need internet connectivity. If you operate or add a TX-7471 transceiver with CaptureCall™ the system can take advantage of other supported features of the transceiver. It is possible in level 3 to combine a number of different modules from above in level 1 and level 2 with other features that can be enabled with the use of the TX-7471 transceiver. It is possible with the system to use multiple terminals in a networked style of array, all devices communicate and data can be captured to an online portal for later analysis if required. Please ask for full details.

* Note that Level 3 of CaptureCall MT requires the LRS TX-7471 transceiver for portal and reporting. The TX-7471 costs extra.

CaptureCall™ Options and Modules

Level 4 - CaptureCall™ and the integration of other device control and data collection

CaptureCall™ can be integrated with many other technologies such as monitors, touch screens, large displays, RFID readers, keyboards and mouse interfaces, but from level 3 onwards CaptureCall™ relay contact integration with a machinery, intruder and fire alarms, panic or emergency buttons (whether RF or not), emergency call buttons operating with RF telemetry and even data integration with Capture Technologies fruit machine interface can all be a reality.

- There are a number of default interface tasks supported within level 4 of CaptureCall™ as described above.
- The CaptureCall™ control 'sniffer' module for messaging can also be included* (see below), but the TX-7471 is the preferred option for device control and that offers the most options for communications including pager messages, SMS, emails and even for some applications audio via two-way radio handsets.
- Portal included
- Hardware for interfacing is available depending on the customers exact needs, but the software in level 4 supports many hardware options and interfaces for integration and control of third party equipment.

* Note: Level 4 of CaptureCall for equipment integration requires the LRS TX-7471 transceiver for best operation - at least 1 per complete system. The TX-7471 costs extra.

Level 5 - CaptureCall™ custom installations and systems

While CaptureCall™ is a very powerful solution (especially for level 3 and above) there can sometimes be a need for custom solutions that customers might need. Level 5 is available for a solution that is completely custom developed for your exact needs, whatever the task. CaptureCall™ has a substantial number of interface levels, including multiple terminals throughout an estate or manufacturing site that can monitor other hardware, can message over multiple communication types, that can interface with sensors where necessary and much more.

Level 5 is really designed to offer customers the ability to create their 'perfect' control and messaging solution all in one over networking whether integrated to existing networks or operating on an entirely autonomous network depending on the views of IT departments. We can also supply the system that can communicate over Wi-Fi connectivity if necessary.

Clearly for CaptureCall™ solutions at this level it would be hard to list all of the hardware and other options available to any customer, suffice to say, that if you need specialised custom installations they are here, right now so please do ask us about level 5 systems and your immediate needs.

CaptureCall™ Options and Modules

CaptureCall™ Portal

The CaptureCall™ portal is available for all levels of the system except level 1, however the features included vary dependent on the selected level of CaptureCall™ by the customer. For example level 2 features simple logging and downloading of data for systems that are online. Note that level 2 can operate offline and for that solution then the portal would not need to be available. Recommended systems include the TX-7471 transceiver but for some customers that might be an overkill, and for those clients the simple Level 1 CaptureCall might well suffice.

Where level 2 and above are utilised other features such as listed below may be active:

- Amendments to on-screen button configurations and or quantity
- Amendments of calls and alerts
- email management
- email reporting automatically
- Additional SMS
- Access to virtual devices
- Other currently undisclosed features and benefits - ask for details
- Customers can use the portal to modify and reconfigure the installation after delivery as needed. Some CaptureCall™ levels restrict these features and this option is only available for an 'online' system
- Customisation of CaptureCall™ terminal is available if supported in your package level - 'online only'

CaptureCall™ Terminals

Important information about the CaptureCall™ terminals and various options available (determined by which level CaptureCall you have):

- Screen size is 155x86mm
- The touch screen terminal is desk or wall mountable
- The unit comes with a USB C power supply.
- There is a MAXIMUM of 20 buttons on any given screen, but there are multiple screen levels so effectively this is not a limitation
- Each screen is programmable: branding and colour scheme, the number of rows and columns, individual button settings for colour, text and functionality optionally
- Pre-defined text to individual or groups via:
 - On-site paging - TX-7471 required to support this feature
 - email - system must have internet access
 - SMS - must have internet connection and subscription to SMS
- Optional confirmation screen
- Event logging - start, escalation, attendance and closure for reports
- Event list viewing on the unit for attendance or logging purposes.

Reporting

Full details of all your on-site pager system messages are automatically time stamped and logged to the internal database.

A number of reports can then be displayed on-screen or via a web browser connection depending on CaptureCall™ level, whilst the data itself can also be exported for analysis with third-party software, such as Microsoft Excel etc. In many situations this data can highlight information about efficiencies or even support health and safety procedure application if the HSE has need to visit following accidents.

Intruder Alarm Notifier

Alarm activations on-site can be notified immediately to the relevant pager or group even off-site through other supported communications such as email or SMS and even two-way radios for fast and effective response by security.

Trigger Timer

When it's necessary to monitor on-site messaging activations and staff response times, this is the ideal choice.

As different messages are received they are colour-coded (based on user-definable parameters) and shown clearly on a display (can be a large display if needed). An optional timer starts running and is stopped when staff acknowledge the message.

Typical applications include table service monitoring, nurse-call systems, customer service buttons, shop till service requests and other uses. When combined with reporting, response times and cancellations are also logged for later analysis.

E-mail to Page

Send a text email to the device, it will be converted and sent as a message to a pager or can be to LTE two-way radios or other communications.

On-site Pager System Management

Track users and pagers - ideal in shift driven workplaces where a fleet of pagers are distributed among different staff.

When a user picks up their pager for a shift, the system assigns the pager id to that user. Subsequently, when that user is paged, the message is directed to the correct device. CaptureCall™ integrates with barcodes, or RFID tags, to automate the process, increasing system efficiency and reportable.

Quick Page

Another simple, yet highly flexible, suite of definable coloured icon style buttons that instantly trigger a preset message to be sent to individuals or groups of pagers or other communication platforms. The messages are editable so you have a unique customised solution that meets your exact needs.

Fire Alarm Notifier

When connected to a suitable fire alarm panel, any activations (alarms, faults etc.) are forwarded to designated pagers (or to other communication systems) for immediate, fully informed, action. Remember that this can be useful if you have deaf persons on-site.

Free-Text Paging

Type your message in to CaptureCall™, select the target user or group and press send - simple and highly effective for fast communications.

Output Triggering

A variety of external devices can be activated, switched or triggered upon receipt of specific messages that CaptureCall™ can read as received.

Enhanced Display

By connecting to a larger screen or monitor, messages can be displayed for easy controller use or for crowd viewing.

Messages can even be colour coded based on their content which improves readability greatly.

Web Interface

Connect CaptureCall™ to your LAN and access the menu, operation and set-up screens via a compatible web browser. There is no application to install.

This approach is ideal whenever several users require simultaneous access to the CaptureCall™ system - that supports hierarchic level support for users.

Contact Information:

Capture Technologies Limited

1880 Leek Road
Milton
Stoke-on-Trent
ST2 7AH

Contact Information

01782 537000
WWW.capturetechnologies.co.uk

